

International Warranty regulations for : **Gotham®Speakers**

Gotham AG in CH 8953 Switzerland, as the responsible manufacturer of the range of **Gotham-Speakers**, active loudspeakers for the global market, provides a standard two-year parts-and-labour warranty that can be extended easily to a total duration of four years. Gotham also strives to provide service and spare parts for **Gotham-Speakers** long after the warranty period has expired.

Warranty Period:

To protect you against manufacturing faults and defects, all **Gotham-Speakers** models come with a standard two-year parts-and-labour warranty, which starts on the date of purchase from an authorised **Gotham-Speakers** dealer. A valid proof of purchase (i.e. dealer issued sales receipt or invoice indicating the unique serial number) is required when making a warranty claim.

As part of our sustainability programme, **Gotham AG** offers an additional two-year extended parts-and-labour warranty – bringing the total coverage to four years. To benefit from the extended warranty, simply register your **Gotham-Speakers** model on www.gotham.speakers.com within the initial two-year period. A valid proof of purchase (i.e. dealer issued sales receipt or invoice with the serial number) is required when registering.

Warranty Coverage

The warranty covers manufacturing defects only. During the warranty period, **Gotham-Speakers** or an authorised service centre will repair the defective unit at their sole discretion. The warranty includes the parts required for repair and labour. All warranty claims are subject to verification and evaluation by Gotham AG or its authorised service centre.

If you require servicing or wish to make a warranty claim, contact your place of purchase. Alternatively, locate your nearest **Gotham-Speakers** representative or a **Gotham-Speakers** service centre, or contact Gotham AG global headquarters in Switzerland. www.gotham.swiss

Warranty Limitations

The warranty does not cover:

- Normal wear and tear, cosmetic blemishes, or damage resulting from improper handling and storage.
- Use of the models outside their specified environmental conditions
- Any unauthorised modifications, repairs, or counterfeit parts used.
- Models with altered, removed or otherwise tampered with serial numbers.
- Models without a dated proof of purchase issued by an authorised **Gotham-Speakers** dealer.
- Exposure to smoke, liquids, or extreme temperatures.
- Plugging a unit into the wrong voltage.
- Excessive using the product at maximum levels and/or test-tones and causing overheating the amplifier and drivers.

Transfer of Warranty

Both the standard and extended warranties are attached to the serial number of a model.

Upon resale, the remaining balance of the standard warranty period is transferable from the original owner to the new owner. The same applies for the extended warranty if the model is registered on www.gotham-speakers.com by either the original or new owner within two years from the original date of purchase from an authorised **Gotham-Speakers** dealer. In both cases the serial number printed on the model must be intact and legible, the warranty period unexpired, and a valid proof of purchase document showing the original date of purchase from an authorised **Gotham-Speakers** dealer must be presented by the new owner.

If the original owner has registered the model, and thereby activated the extended warranty, then assistance is required from the Gotham AG support team to transfer the remaining period of the extended warranty to the new owner. This process must be initiated by the original owner by contacting the Gotham AG

International Coverage

We recommend purchasing locally to ensure convenient access to local **Gotham-Speakers** support and servicing. Purchasing abroad may affect where your warranty claim is processed and where the warranty repairs are carried out. The scope of the warranty may also be influenced by local laws and regulations.

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